

NEWLANDS LAWN TENNIS CLUB

GOCARDLESS DIRECT DEBIT OPTION NOTES

Annual subscription payable by direct debit over 12 months

This note applies to those members wishing to pay their annual subscription spread over 12 months by direct debit.

The club has a process to receive direct debit payments through "GoCardless". The GoCardless system is very easy to use and involves a simple signing up process. Full details will be provided by Aileen or Val at the club reception should you choose this option.

After contacting Aileen or Val at reception, the Club will email the member a link to the GoCardless website. The member then completes a one-off direct debit mandate form through this website. This includes the direct debit guarantee protection for members. GoCardless automatically collects funds monthly from the member's bank account on the set payment dates.

Using the GoCardless direct debit system is an extremely safe way to pay, with modern encryption and secure firewalls used to protect member information. Member bank account details are encrypted at source, so members can rest assured that their data is safely stored and that every possible effort is taken to keep their bank details secure.

By this method, members' bank details do not flow through the club's computer systems to ensure that we do not breach data protection legislation.

Contract

Going forward, members will receive their membership notice at the start of the new subscription year and this will form a rolling contract for a minimum of 12 months. The contract will automatically renew after 12 months and any subscription increase will be reviewed annually. Each member will be notified of the subscription and direct debit changes at each annual renewal date.

To cover direct debit costs and administration a small percentage fee will be added to the monthly direct debit. This will be set at 3% for each subscription year.

Cancellation

Should a member wish to cancel their membership, the club will require 3 months' notice.

Re-joining after cancellation

A re-joining fee will be required to reinstate a previously cancelled membership. This applies if re-joining within the same subscription year.